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# Chautauqua Works

americanjobcenter®

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## Special points of interest:

- Labor market information for region
- Services available to various groups
- Events at your local One Stop center

## Inside this issue:

Jamestown Office Happenings 2

NYS Labor Service News 2

The DRC Corner 2

Dunkirk Office Happenings 3

Youth Services 3

From the desk of ODTA 3

LMI Information 4

## Executive Director's Message

Welcome to Chautauqua Works where our mission is to pull all resources in the community into a systematic approach to: help employers (current & future) become competitive in a global economy, and help individuals attain the life skills necessary for employment in family sustaining jobs. All of our services are aligned to achieve our mission and help businesses fill their open jobs, and to help job seekers to become employed.

Businesses consistently share that they have open jobs that are going unfilled. They are very clear on what they are looking for in an employee. They need their employees to show up to work on time every day, try their best to learn the tasks required in

their position, and work well with their co-workers. Job seekers consistently share the many challenges that often prevent them from successfully meeting their employers' expectations. Chautauqua Works staff is here to help both businesses and job seekers meet those challenges through solutions that effectively lead to meeting employment goals.

In our workforce job matching data system, Chautauqua County has more than 700 open jobs and more than 3000 active job seekers. If anyone wants to work, we can help you find the job! We welcome you to come into Chautauqua Works and start your job search today!



### Visit us online at:

[www.chautauquaworks.com](http://www.chautauquaworks.com)

or like us on Facebook at

[www.facebook.com/Chautauqua-Works](https://www.facebook.com/Chautauqua-Works)

## Mission: Assisting Veterans at Chautauqua Works

The NYS Department of Labor Veteran's Program has specialized staff that are dedicated to helping veterans gain a competitive edge in today's labor market. Veterans receive priority services in all NYS employment and training programs. Job search planning, resume develop-

ment, career counseling, and job referral are some of the services offered to veterans. The Disabled Veterans' Outreach Program (DVOPs) has specialists who are disabled veterans themselves. They provide intensive case management services to veterans at the job centers. Local Veterans' Employment

Representatives (LVERs) are veterans who advocate on behalf of fellow veterans with business, industry, and community organizations to promote employment and training opportunities for veterans. The DVOP and LVER staff are available to help our veterans. <https://www.labor.ny.gov/formsdocs/factsheets/pdfs/p652.pdf>

## Jamestown Office Happenings

On Tuesday, October 16 from 9:30 a.m. to 12:00 p.m., the New York State Department of Labor and Chautauqua Works co-sponsored the Fall Job Fair held at Jamestown Community College's Student Union. Thirty-nine employers attended this event along with 113 job seekers.

Double Tree Jamestown held open interviews on eight different days in September. During this time 276 individuals were

interviewed for their many job openings. Recruitment continued throughout October and November. The hotel plans on training new hires in December 2018.

Chautauqua Works Jamestown held a Recruitment Event on October 23, 10 a.m. to 12 p.m. Representatives from Adecco Staffing, Crosby Stores, Kelly Services, Elwood Staffing, United States Army, New Directions Youth & Family Services, and

Chautauqua Opportunities had open interviews. Ninety-three job seekers attended this event. Positive feedback was given from job seekers and the recruiting companies.



**“Professional in approach to help you find a job, friendly, courteous people who want you to succeed!”**

Jobseeker Quote on Facebook

## NYS Labor Services

The mission of the New York State Department of Labor is to protect workers, assist the unemployed, and connect job seekers to jobs.\* The divisions within the NYSDOL focus on protection of immigrant policies and affairs, labor standards, work safety, equal opportunity development, and legal counsel to program units. Furthermore, the NYSDOL **protect** immigrants in employment matters, enforce labor laws, promote

workplace safety, and develop and administer programs for Affirmative Action and equal employment opportunity.

NYS labor representatives **assist** persons seeking jobs, and/or collecting unemployment insurance (UI). They also provide labor market research to jobseekers and businesses.

The Employment and Workforce Division **connect**

jobseekers and businesses to services they need. Jobseekers receive resume help, career guidance, job placement and referrals. Businesses are connected to services that can save them time and money. These services include job postings on the NYS Job Bank, hiring incentives, tax credits, on-the-training, customized job fairs, and layoff aversion.

\* <https://labor.ny.gov/about/services.shtm>

## The DRC's Corner ~ Ticket to Work Program

According to the Social Security Administration (SSA), disability is unpredictable and can happen to anyone at any stage of life. One in 4, 20-year olds today will become disabled before they reach their retirement age, and will need Social Security disability payments for income support. The average yearly amount of Social Security disability benefits for an individual is \$13,752 which is just above the national poverty guidelines of \$11,490. If you happen to be

an individual receiving disability benefits, you may want to change your financial situation.

Many people who are on Social Security disability benefits ask themselves, “Am I ready to work?” Many receiving disability payments may want to go to work but are not sure where to start. The good news is that help is available for those who want to work their way to a better future.

If you are ready to work and need help finding a job contact Lori Fabritius, Disability Resource Coordinator at **716.487.5127** to make an appointment.



## Dunkirk Office Happenings

On September 19<sup>th</sup>, there was a mini Job Fair at the Dunkirk Chautauqua Works office. Seven businesses attended including NYS Office for People with Developmental Disabilities, Fredonia Student Association, Home Depot, Dunkirk Specialty Steel, Special Metals, Holbrook Heating and People Ready. Most of the businesses were looking to fill entry level positions. The Job Fair was from 10am until noon and 57 job seekers attended. Business

feedback was overwhelmingly positive. Three of the representatives for these businesses stayed over an hour after the event was scheduled to be over to meet with job seekers who showed up late and talk with career center staff. NYS OPWDD recruiter, Diane DiStefano, shared that she received 21 applications the day of the event and those applicants will be scheduled to an entrance exam. Robert Ensminger from People Ready

hired three applicants on the spot and had two others he was trying to find a placement for. Holbrook Heating, Dunkirk Specialty Steel and Special Metals all scheduled applicants for follow up interviews after the job fair.



## Youth Services

Chautauqua Works offers "Youth Services" to young people between the ages of 16 through 24, living in Chautauqua County, have a barrier to employment, and are not currently enrolled in High School.

The barriers that hinder a youth's progress may include a lack of a high school education, pregnancy or being a parent, experiencing homelessness, having a criminal background or possessing a learning, physical

or emotional disability. Chautauqua Works staff will help youth to become employable by offering assistance with resume development, preparing for job interviews, and obtaining workforce soft skills.

Chautauqua Works offers a temporary work experience to youth who qualify. During this work experience the youth works out in the community

for up to 35 hours a week for 12 weeks. The skills that the youth gain during their work experience are valuable skills that employers seek in their employees.



***"They are awesome very helpful kind and genuine!!!!!"***

**Jobseeker Quote on Facebook**

## From the desk of OTDA

A Jobs Program Specialist with the NYS Jobs Program, under the Office of Temporary and Disability Assistance (OTDA) is housed in Jamestown. The NYS Jobs Program operates in several counties throughout the state, with Jobs Program Specialists working in partnership with local Social Services districts, One Stop Centers, NYS Department of Labor, and non-profit organizations. Each Jobs Program Specialist state wide provides services to par-

ticipants in his/her county, and those services are based upon the needs of the local Social Services district.

The Jobs Program Specialist assists applicants find employment, and coach participants on various employment-related topics, such as soft skills, resume building, job applications, interviews, and job search. Participants come to Chautauqua Works on Tuesday mornings for Orientation, and then

come once a week to meet for program-mandated job search until they are either employed, or their Social Services cases are open.

The NYS Jobs Program is a diversion program to assist applicants waiting for social services. The goal is to secure work to become self-sufficient.



# Chautauqua Works

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## LOCATIONS

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Interested in getting a job in western NY? Chautauqua Works can help. Interested in career counseling, career exploration, or work readiness training such as resume writing, interviewing, or basic computer skills? Chautauqua Works can help.

Interested in economic development, recruiting, hiring, or other business services? Chautauqua Works can help.

Interested in youth services such as youth employment or work readiness training? Chautauqua Works can help!

Chautauqua Works operates two One-Stop centers within Chautauqua County providing a network of comprehensive services and provide labor market information for employers, workers and job seekers. One-Stop staff assist individuals in assessing their skills to find their best path forward. A central posting of jobs and other resources are available at each center and may include providing access to qualified service providers, locating financial aid for training and college, or identify appropriate social service agencies for enrolled participants.

## Labor Market Information

According to Timothy Glass, Labor Market Analyst, Western New York's (Niagara, Erie, Chautauqua, Cattaraugus, and Allegany) labor market has enjoyed broad-based steady growth in recent years. From 2010 to 2017, the region's total nonfarm job count increased by 19,300 or 3.2% to 631,700, per data from the Quarterly Census of Employment and Wages. The region's job count increased every year from 2011 to 2017.

Regional job gains in 2010-2017 were in leisure and hospitality (+9,400), educational and health care (+6,800), financial activities (+1,600), natural resources,

mining and construction (+2,100), trade, transportation and utilities (+1,600), other services (+1,200), and manufacturing (+500). The region's annual average jobless rate fell from 8.7 % to 5.5% during this time period.

The unemployment rate for Chautauqua County in September 2018 was 4.5%. Chautauqua County has seen a slight increase in jobs over the last year. The population in the county holds the largest percentage of jobs in manufacturing (18.3%); health

care and social assistance (15.4%); retail trade (11.5%); and educational services (11.5%).

Although the county as a whole lags behind the nation, the county has seen a slow but steady growth over the last seven years.

Glass, T. (2018, June). Focus On Western New York. *Employment in New York State*, 2.

